1. Implemented network security equipment, including firewalls, two-factor authentication, and antivirus software for networks supporting [Number] users.
2. Monitored and tested application performance to identify potential bottlenecks, develop solutions, and collaborate with developers on solution implementation.
3. Participated in all phases of system development life cycle, from requirements analysis through system implementation.
4. Managed and monitored all installed systems for highest level of availability.
5. Defined enterprise processes and best practices and tailored enterprise processes for applications.
6. Worked closely with customers, internal staff and other stakeholders to determine planning, implementation and integration of system-oriented projects.
7. Resolved issues related to operational components for LAN, WAN and voice systems.
8. Designed and implemented system security and data assurance.
9. Installed, configured, tested and maintained operating systems, application software and system management tools.
10. Wrote and maintained custom scripts to increase system efficiency and performance time.
11. Provided 2nd and 3rd level technical support and troubleshooting to internal and external clients.
12. Built and maintained network infrastructure consisting of Windows, Linux and virtual products.
13. Managed use of various types of databases and configured, installed and upgraded new ones.
14. Oversaw development and maintenance of organization computer systems and intranet.
15. Managed installation, upgrade and deployment projects and provided on-site direction for network engineers.
16. Used Microsoft Word and other software tools to create documents and other communications.
17. Led [type] team in delivery of [type] project, resulting in [result].
18. Drove operational improvements which resulted in savings and improved profit margins.
19. Completed minor preventative maintenance and mechanical repairs on equipment.
20. Handled day-to-day running of [project or department or task], ensuring high levels of productivity and progression.